



### MESSAGE FROM OUR EXECUTIVE DIRECTOR

Dear Friend,

Since the beginning of the COVID pandemic in March 2020, Harmony Community Development Corporation has continued to be a beacon and reliable resource to our community by serving 39,124 individuals and 14,928 families through our drive-thru food pantry, supporting 1,427 families with rent, mortgage, and utility assistance, and providing 3,541 teletherapy counseling sessions.

While we continued to assist families impacted by COVID, Harmony extended our relief efforts locally and internationally. During the Texas Winter Storm Uri in February 2021, Harmony pushed forward and continued to assist impacted families by serving hot meals, distributing food boxes and water, assisting families at apartment complexes, offering free counseling, and providing financial assistance to help families with repairs, furniture, rent, mortgage, and utility assistance. In addition, Harmony responded by collecting supplies and monetary donations for the people of Haiti impacted by the earthquake and political unrest.

Harmony is laser-focused on our 'north star' of "building strong pathways to become whole" and guiding individuals on a journey to self-sufficiency. We are excited to see a total of 164 participants complete our Career, Financial, and Health & Wellness Pathway Programs.

As Harmony pivoted in 2020 during the onset of COVID and pressed through the Winter Storm in 2021, I am honored to stand with a fantastic team of staff and volunteers who have the resolve to persist and unwaveringly stay focused; on our mission of "strengthening families and revitalizing neighborhoods." To meet the increased need and demand for our programs and services, our volunteers logged in 11,840 hours, and we expanded the capacity of our staff by adding extra team members.

In 2021, you were a resounding, major force to keep Harmony during our monumental 20thanniversary celebration. We appreciate our board chair, Dr. Bryan Carter, board members, corporate sponsors, foundations, and community partners who are our cheerleaders to encourage and support us. We are grateful to you.

We solicit your continued prayers and investments in our vision for our community because we believe it will bring a return on investment with changed lives, stronger families, and a transformed community.



**MARK PORTER** 

#### **OUR MISSION**

Our Harmony CDC Mission is to advance God's presence by strengthening families and revitalizing neighborhoods through community-driven and solution-oriented approaches

# "STRENGTHENING FAMILIES & REVITALIZING NEIGHBORHOODS"

#### **OUR VISION**

Our Harmony CDC Vision will be a catalyst for transforming communities to become whole and empowered.

#### **OUR CORE VALUES**

Christ-like
Collaboration
Excellence
Results-Oriented
Accountability





"Thank you for reviewing our 2021 Impact Report. In 2021, Dallas was hit with a tremendous crisis through the aftermath of a statewide winter storm and the ongoing pandemic that tested our community's resilience. However, we have been able to serve this city in need by helping families maintain their stability while building stronger neighborhoods throughout the Dallas metroplex! We are humbled at how much work remains ahead but confident knowing there is no challenge too great for us if it means building strong pathways for families to become whole."

# DR. BRYAN L. CARTER

**BOARD CHAIRMAN** 

Harmony is a catalyst for transforming communities to become whole & empowered.

### OUR MODEL





#### **HELP**

Addressing Basic Needs

Food Pantry | Legal Services | Referrals

#### HOUSING

Enhancing Housing Options

Rent, Mortgage & Utility Assistance | Housing Stability Program | Homeownership Education





#### HEALTH

Providing Access to Health & Wellness Resources

Counseling | Support Groups | Wellness Pathway | Foster & Adoption | Healthy Families

#### **HOPE**

Supporting Educational & Economic Mobility

Career Pathway | Financial Pathway | International Outreach | Criminal Justice Outreach





	2021	2020	2019	2018	2017
# of individuals served	13,575	25,549	8,847	8,462	6,608
% of increase from previous year	-47%	189%	5%	28%	
# of families served	5,789	9,139	5,164	5,104	4,113
% of increase from previous year	-36%	77%	1%	24%	





CLOSED CASES

44%

OF LANWT CASES
WERE DIRECTLY
RELATED TO
EVICTION
PREVENTION

#### Legal Aid Services Provided:

- Private Landlord/Tenant
- Wills and Estates
- Adult Guardianship
- Collections/Repossessions
- Employment Discrimination
- Expunctions/Nondisclosures
- Social Security Disability
- Unemployment
- Compensation
- Custody/Visitation
- Child Support
- Divorce
- Consumer Finance Bankruptcy
- Homeownership
- Adoption
- Mortgage Foreclosures
- Powers of Attorney





Through a partnership with United Way Dallas Rental Assistance
Collaborative (DRAC), the City of Dallas, Texas Department of Housing Community Affairs,
Community Council, and various corporate and foundation sponsors,
Harmony provided financial assistance to help families remain housing secure and avoid evictions.

\$2,364,979.31

provided for rent, mortgage and utility assistance

1,017

total families served



# **COUNSELING CENTER**





PARTICIPANTS
COMPLETED THE
PROGRAM

#### **Pathway Highlights**

- 94% of participants reported that they plan to incorporate more plant-based meals
- 70% of participants reported an increase in their physical activity
- **58**% of participants reported weight loss
- 40% of participants reported meeting with the integrative nutritional health coach





PARTICIPANTS
COMPLETED THE
PROGRAM

#### Pathway Highlights

- 83% of alumni report feeling more confident in their ability to interview successfully and professionally
- 3 alumni have pursued entrepreneurship
- 4 alumni have enrolled in free certification programs
- 40% of alumni have pursued higher education

"I was unemployed at the start of the Career Pathways Program. I love to bake and would often make homemade cupcakes for her family and friends. After being matched with a Career Coach who is also an entrepreneur, I was presented with my first paid cupcake catering job. I'm thankful for the coaching received and self confidence I acquired during my participation in the program."



PARTICIPANTS
COMPLETED THE
PROGRAM

#### **Pathway Highlights**

- \$81,104 debt eliminated
- 29 pt. the average increase in FICO score
- 27 new bank accounts opened
- **\$51.587** saved
- 29 credit cards cut up
- 11 credit card accounts paid off and closed
- 77% increase in charitable giving

"This course has set me on a healthier financial path. I have been able to save a little of \$6,000.00 during and since the course ended. There are moments where I want to take those funds and apply it towards my debt; but I go to the first lesson learned. Save first!

I look forward to more in-depth classes on investing and retiring."



## INTERNATIONAL OUTREACH

Harmony CDC donated over \$28,100 to our international outreach partners in Jamaica, Haiti, and South Africa, which allowed them to feed those in need and conduct various programs that support children, youth, and adults. We also held a supply drive and shipped personal and household items to the people of Haiti impacted by the devastating earthquake and political unrest.





# CRIMINAL JUSTICE OUTREACH

Though for much of the year they were in lockdown due to COVID, we were able to provide youth living inside detention centers with Thanksgiving meals and Christ gifts.



THE LIST BELOW IS A GLIMPSE OF THE VISIONARY COMMUNITY WE HAVE THE PRIVILEGE OF COUNTING ON TO SUPPORT OUR HARMONY PATHWAY PROGRAMS.





































Transforming communities to become whole and empowered.





Naeemah is a 38-year-old woman blessed with five beautiful children. She grew up in Dallas, Texas, and once she was married, she moved around with her husband to several military bases in Virginia and Georgia. Her husband became both verbally and physically abusive. Naeemah lost herself over time as she tried to raise their children the best she could while coping with the ongoing abuse. She gained the strength to leave and sought a better life for herself and her children. After returning to Dallas, Naeemah learned about the Harmony CDC Financial Pathway Program. After completing the program, she admits it helped her set goals and priorities in her life. She then signed up to take the Career Pathway Program, where she connected with the program staff and her mentor, who helped her realize that she is the key to her success.

After completing the programs in which Naeemah began pursuing her career aspirations, she continued to face some challenging times through relationships, housing instability, and the devastating loss of her baby. She found herself homeless and seeking shelter for her family and was again referred to Harmony CDC to participate in the Counseling Program and Housing Program. The teams worked collectively to provide counseling and partnered with her to seek stable housing. After living in a hotel for nearly a month, the Harmony team finally secured a home for Naeemah and her children. The family is now safe, and the kids are happily attending school near their new home. "Because of Harmony CDC, I am stable, focused, and I have increased my faith in God through this journey. The pathway programs helped me get my life back on track."

# Corporate & Foundation Supporters

**Amegy Bank** 

**Atmos Energy Corporation** 

**Bank of America** 

**Bank of America Charitable Foundation, Inc.** 

**Baylor Scott & White Health** 

BBVA

**Blue Cross Blue Shield** 

**Capital One** 

**Carleton Construction Ltd.** 

**Center For Disaster Philanthropy** 

**Charities Aid Foundation of America** 

**Christ Community** 

**City of Dallas** 

Comerica Bank

Communities Foundation of Texas.

W.W. Caruth Jr. Fund

**Community Council of Greater Dallas** 

Concord Church

**Crossroads Community Services Inc.** 

D.H. Pace Company Inc.

**Dallas Foundation** 

**Dallas Leadership Foundation** 

**Dan Jefferson Memorial Fund** 

**Dornell Reese Jr Insurance Agency** 

**Ebony Bail Bonds** 

Federal Emergency Management Agency

**Frost Bank** 

Gloo

**Heyward & Johnson, LLC** 

**Hillcrest Foundation** 

**Hoblitzelle Foundation** 

**Inwood National Bank** 

**Lydia Hill Philanthropies** 

**Maiden Foundation** 

**Massey Services Inc.** 

**Metrocare Services** 

**Mission Driven Teams** 

National Sorority of Phi Delta Kappa Inc.

Oak Cliff Presbyterian Church

**Simmons Bank** 

**Starbucks** 

**Starbucks Foundation** 

**State Fair Of Texas** 

**Terrence Maiden Foundation** 

**Texas Department of Community Housing** 

and Affairs

**Texas Women's Foundation** 

The Cities of Refuge - Dallas

The Good Coin Foundation

The Leiser Family Foundation. Inc.

The Rees-Jones Foundation

**Thrivent** 

**Treymore Construction** 

**United Bank** 

**United Way** 

USAA

Verizon

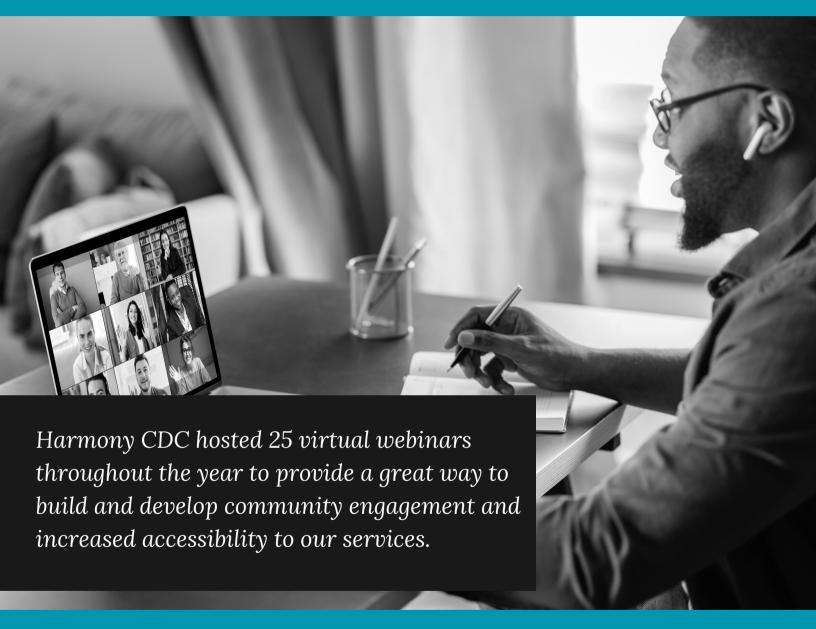
**Westwood Trust** 

**Wright Connatser PLLC** 





Real Conversations with real people about real issues in our community!





Let's Stay Connected!

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